

# Land Title Identity Verification



A face to face ID check is required for real estate transactions in Australia.

ZipID comes to you to complete this requirement quickly and securely.

AUTHORISED AGENT OF

Wollerman Shacklock

BUSINESS CODE FOR BOOKING

100847

## Book your ID check in under 2 minutes

- 1 Go to [zipid.com.au](http://zipid.com.au)
- 2 Enter the Business Code above
- 3 Choose a time and place that suits you (home or work)



## Don't wait in line, we come to you.

We meet you at home or work at a time convenient to you.

Booking available Monday to Saturday.

No other ID check required.



CONVENIENT ID CHECK  
IN 5 MINUTES



SECURELY PROTECTS YOUR  
PERSONAL INFORMATION



AUTHORISED  
ID CHECK SPECIALISTS



FOR HELP VISIT [ZIPID.COM.AU](http://ZIPID.COM.AU)  
OR CALL US ON 1300 073 744

See back for more details

# Frequently asked questions

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## Why is an ID check required?

The law requires parties to property transactions to have their identity verified face to face. This helps to ensure trust and safety.

## I haven't had to do this before. Why now?

An ID check may not have been a requirement the last time you bought or sold a property. The regulation now requires this step.

## How long will the appointment take?

Your ID check only takes 5 minutes. The appointment will be conducted by a specially trained ZipID representative from Toll Fast using ZipID's secure technology.

## Does ZipID come to my suburb?

ZipID is available in metro areas and suburbs. You can check if your suburb (work or home) is covered at [zipid.com.au](http://zipid.com.au).

## Client Authorisation Form?

If you have been provided with a Client Authorisation Form by your conveyancer or solicitor please bring, sign and date this at your ZipID appointment. We will capture an image of this.

## What ID documents are required?

Specific combinations of original government issued ID documents are required. The most common eligible combinations are:

- ▶ Australian Passport + Australian Driver's Licence; or
- ▶ Australian Driver's Licence + Full Birth Certificate + Medicare Card

Plus many more options. Our online booking form will step you through what you require.

## Are copies of ID documents acceptable?

No. It is a requirement that the ID documents must be originals and not copies (including certified copies)

## What if the ID documents are expired?

Australian Passports expired by less than 2 years are acceptable. Otherwise, if your ID documents have expired or will be expired at the time of your appointment you will need to have them reissued.

## Will you take my photo?

Yes. This helps demonstrate that you are the same person as shown in your photo ID documents.

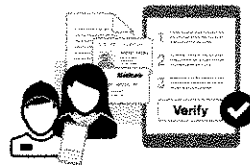
## How are my identity details protected?

ZipID respects your privacy and securely protects all of your personal information. Please view our privacy policy at [zipid.com.au/privacy](http://zipid.com.au/privacy)

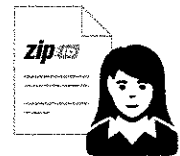
## How does ZipID work?



- 1** You book an appointment at a time and place that suits you (home or work).



- 2** Our mobile representative meets you and performs the ID check – takes 5 minutes.



- 3** Your conveyancer or solicitor receives a secure verified ID report from us.

Have more questions or need help? Visit [zipid.com.au](http://zipid.com.au)

